Your Custodo configuration

The features you chose for your work, with the app’s screens, technical sheets, dedicated videos and an indicative price.

Fewer apps
More business

YOUR CUSTODO

No selection: every feature is presented on the following pages.

Let’s talk about your work

https://custodo.ai/en/demo/

Features are included in every package. People and capacity depend on the package: custodo.ai/en/pricing/.

Your indicative price

You did not say how many people will use Custodo: here are the packages, with the users they include. Set it in the configurator for an estimate that fits.

PACKAGE	USERS	STORAGE · AI PAGES	ANNUAL	MONTHLY
Solo	1 included	500 MB · 50/month	€216	€20
Small	5 included	50 GB · 500/month	€780	€69
Medium	15 included	250 GB · 2,000/month	€1,980	€179
Large	40 included	1,024 GB · 6,000/month	€4,200	€379

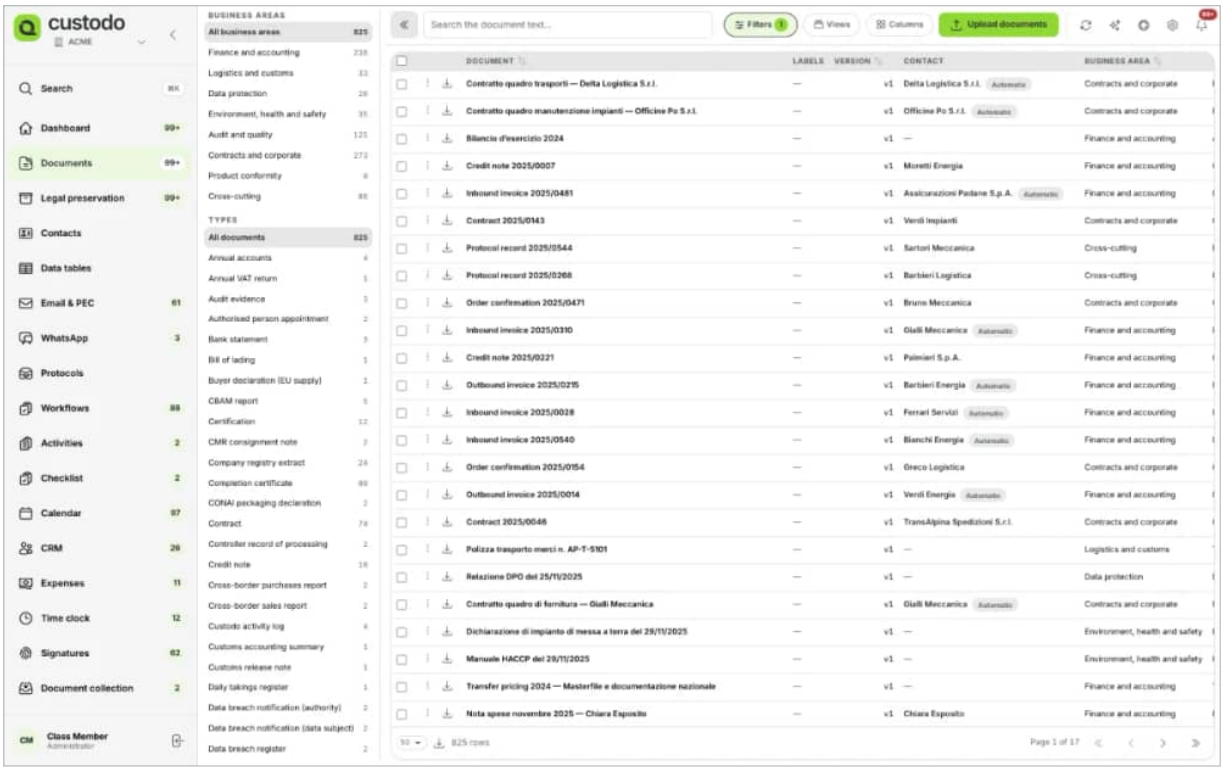
Enterprise Unlimited users, volumes to fit, dedicated onboarding and contract. On request.

List prices in euro, excluding VAT, from the price list of 20 November 2026. Each additional user costs €9 a month, or €99 a year billed annually. The annual subscription starts with 2 months free: nothing is charged until then. Light users beyond those included and extra capacity are priced at custodo.ai/en/pricing/. This is an indicative estimate, not an offer: we prepare the quote with you.

Documents

Document management with AI data extraction.

Less searching · More finding ▶ **Watch the video**



The archive with business areas, document types, documents and processing statuses.

IN EVERYDAY WORK

- Documents and versions in one archive
- AI-extracted data to check and correct
- Search and links to contacts

BUSINESS TYPE

Accounting firms · Services and consulting · Trade and distribution · Manufacturing · Construction and installation

DEPARTMENTS

Human resources · Finance and administration · Sales · Front office · Logistics and warehouse · Management

Documents

Technical sheet

Available on every package.

FUNCTIONS

- Archive and sealed versions
- Italian full-text search
- Tracked preview and download
- Built-in document types
- OCR and document conversion
- AI metadata extraction
- Custom document types
- Metadata as columns and advanced filters
- Saved grid views
- Automatic retention by type
- Legal hold
- Bulk operations and reprocessing

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
Storage used	500 MB	50 GB	250 GB	1,024 GB	To fit
Archived documents	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
AI processed pages	50 per month	500 per month	2,000 per month	6,000 per month	To fit

FROM THE PRICE LIST

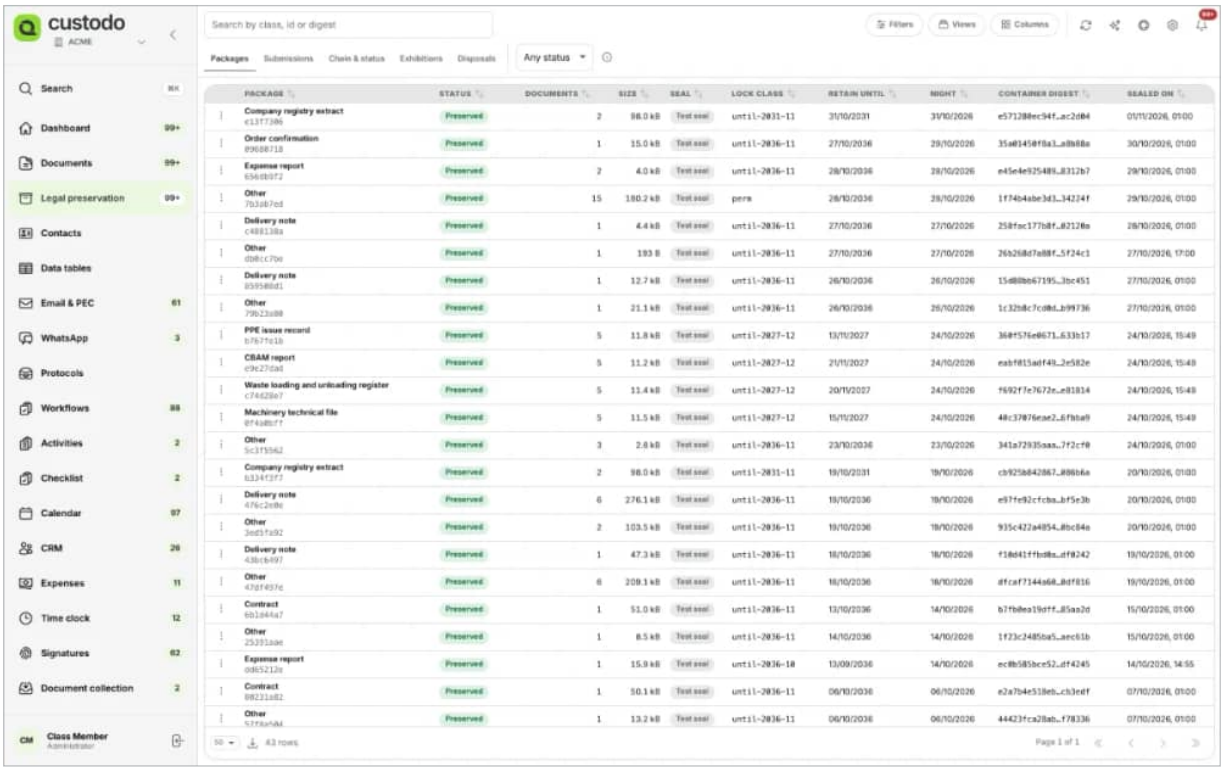
Every Archive feature is included. Storage covers every version and the files of the other features (email, signatures, receipts); reprocessing consumes AI pages again. The number of documents is not capped. Storage and AI pages are package allowances.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Legal preservation

The process under the AgID guidelines, connected to the archive.

Fewer worries · More peace of mind ▶ **Watch the video**



Preservation packages with statuses, documents and retention periods using sample data.

IN EVERYDAY WORK

- Preservation connected to the archive
- Traceable packages and preserved documents
- Available from the Small package

BUSINESS TYPE

Accounting firms · Services and consulting · Trade and distribution · Manufacturing · Construction and installation

DEPARTMENTS

Human resources · Finance and administration · Front office · Management

Legal preservation

Technical sheet

Available on every package.

FUNCTIONS

- AgID-compliant legal preservation
- Submission and dissemination packages
- Preservation officer and delegations
- Disaster recovery: packages and evidence copied to a second, separate store (extra, €18/month per 100 GB)

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
Preserved documents	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

FROM THE PRICE LIST

Included in every package. The service is delivered by Archiva S.r.l., the conservatore: one package a day per organisation, each sealed and carrying its own qualified timestamp. Every other feature is included and the number of preserved documents is not capped. Disaster recovery - packages and their timestamps copied nightly to a second, separate store - is not part of any package: it is bought separately, in 100 GB blocks of replicated storage, because it is a second copy we pay for.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Protocols

An internal protocol register: a number for every case, with its correspondence inside.

Less chaos
More clarity



Watch the video

IN EVERYDAY WORK

- A number for each case
- Correspondence and documents together
- Searchable internal protocol

BUSINESS TYPE

Accounting firms · Manufacturing

DEPARTMENTS

Finance and administration · Front office

Protocols

Technical sheet

Available on every package.

FUNCTIONS

- Protocols numbered by year, with a sub-protocol for every registration
- Register documents, email and PEC, WhatsApp chats, contacts, tasks and table rows
- Replies to a protocol register themselves, inbound and outbound
- Assistant and agent tools: find, open and register into protocols

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit

FROM THE PRICE LIST

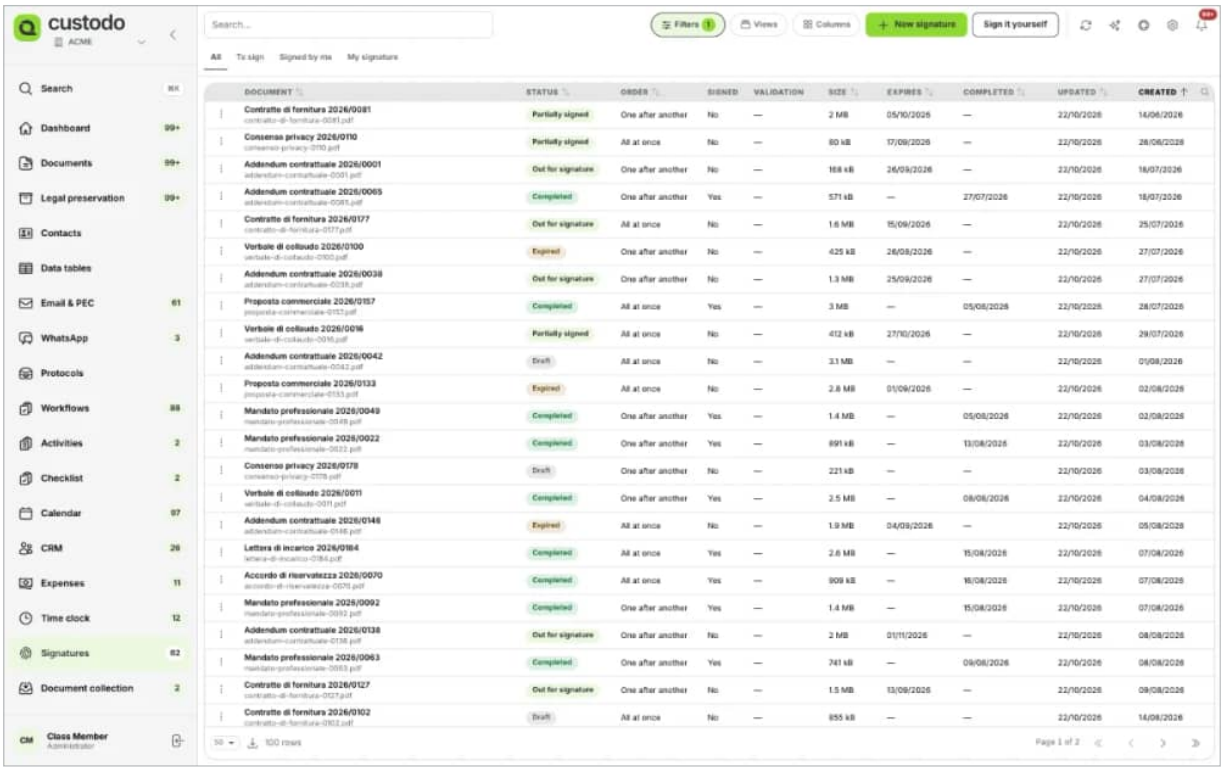
Every feature is included: unlimited protocols and sub-protocols, correspondence that registers itself, and the assistant tools.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Signatures

Electronic signature with or without OTP, from a link.

Less paper · More signatures ▶ **Watch the video**



Signature requests with documents, signers, statuses and deadlines.

IN EVERYDAY WORK

- Electronic signature with or without OTP
- Signer invited through a link
- Request status and signed document

BUSINESS TYPE

Accounting firms · Services and consulting · Trade and distribution · Manufacturing · Construction and installation

DEPARTMENTS

Human resources · Finance and administration · Sales · Front office · Management

Signatures

Technical sheet

Available on every package.

FUNCTIONS

- Electronic signature with or without OTP
- In-app signing for tenant users
- Hash-chained evidence trail
- External signers via secure link
- Sequential and parallel routing, up to 50 signers
- Signature fields placed on the document
- Automatic reminders and expiry
- Signing API and webhooks

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
Included timestamps	2 per month	20 per month	75 per month	200 per month	To fit
Envelopes sent for signing	2 per month	20 per month	75 per month	200 per month	To fit

FROM THE PRICE LIST

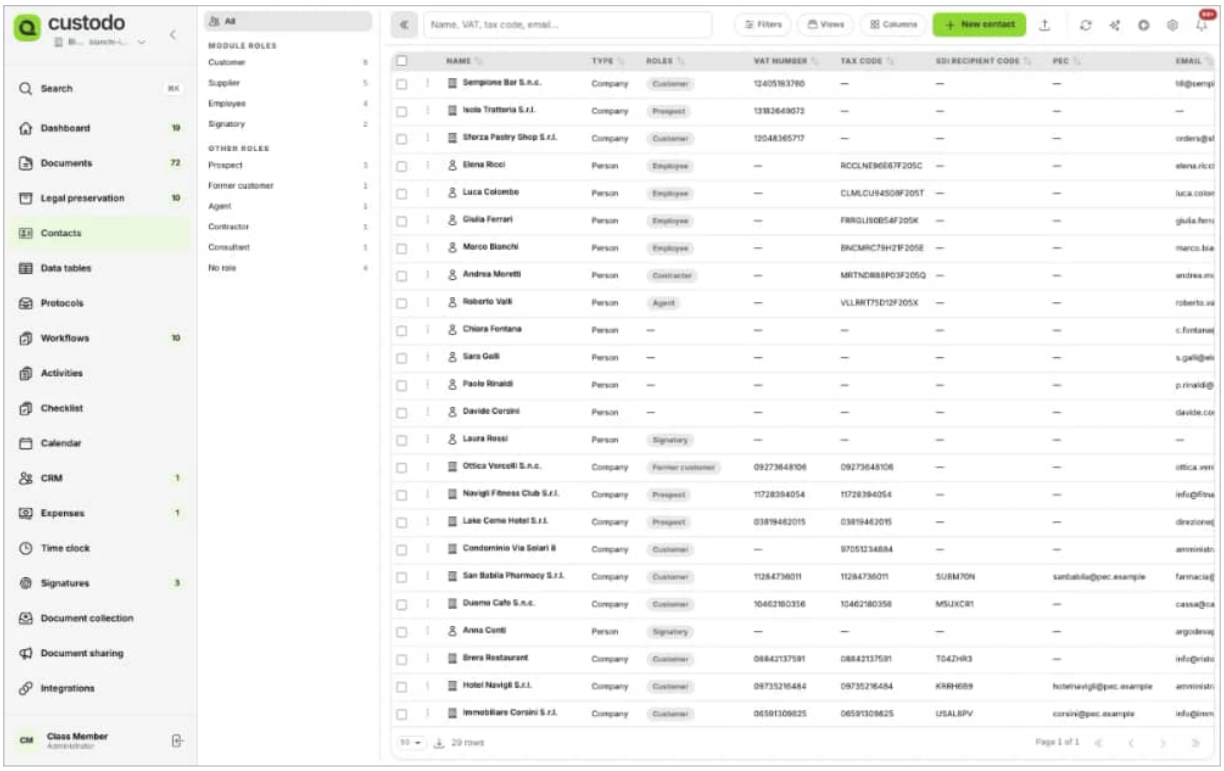
Every feature is included. Envelopes sent for signing are a monthly package allowance. The signing provider's own fees remain separate.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Contacts

Customers, suppliers and employees, with documents and employment history.

Fewer duplicates · **More contacts** ▶ **Watch the video**



The contacts register with roles and reference information.

IN EVERYDAY WORK

- Customers, suppliers and employees
- Personnel documents and configurable fields
- Employment history and HR deadlines

BUSINESS TYPE

Accounting firms · Services and consulting · Trade and distribution · Manufacturing · Construction and installation

DEPARTMENTS

Human resources · Finance and administration · Sales · Front office · Logistics and warehouse

Contacts

Technical sheet

Available on every package.

FUNCTIONS

- Customers, suppliers, agents and staff with roles
- Dossier: linked documents, messages, deals and activities
- Links between contacts
- Multiple addresses per contact
- Duplicate detection
- Custom fields
- Excel import and export
- Visible roles chosen per user

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
Contacts	500	5,000	25,000	100,000	To fit

FROM THE PRICE LIST

Every feature is included. The number of contacts is a package allowance; beyond the package a 10,000-contact pack is available.

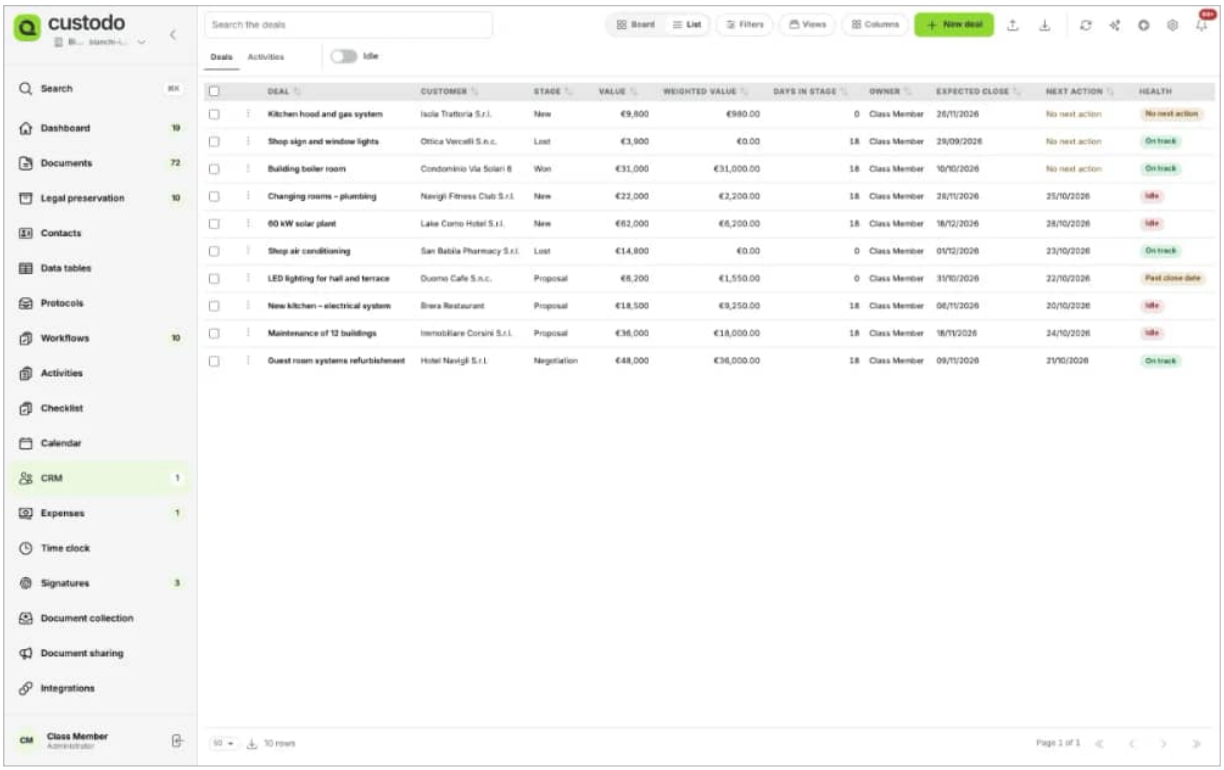
Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

CRM

Deals, pipeline and upcoming activities.

Fewer notes · **More contracts**

Watch the video



Deals in a grid with contact, stage, value and owner.

IN EVERYDAY WORK

- Deals and pipelines
- Next customer activities
- Linked contacts and documents

BUSINESS TYPE

Accounting firms · Services and consulting · Trade and distribution

DEPARTMENTS

Sales · Management

CRM

Technical sheet

Available on every package.

FUNCTIONS

- Sales pipeline with a drag-and-drop board
- Deals with value and expected close date
- Activities: calls, meetings, notes and due dates
- Timeline per customer and per deal
- Lost reasons and win/loss analysis
- Full-text search over deals
- Excel export of deals and activities
- Lead inbox and conversion into a deal
- Multiple sales pipelines
- Idle deals, with a per-stage threshold
- Archive documents attached to deals
- Custom fields on deals
- Excel import with a template and an error preview
- Stage funnel and historical conversion
- Forecast weighted by actual conversion
- Automatic activity reminders
- Write CRM actions for AI agents

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
Open deals	100	1,000	5,000	25,000	To fit
Sales pipelines	1	3	10	20	To fit

FROM THE PRICE LIST

Every feature is included. Open deals and sales pipelines are package allowances.

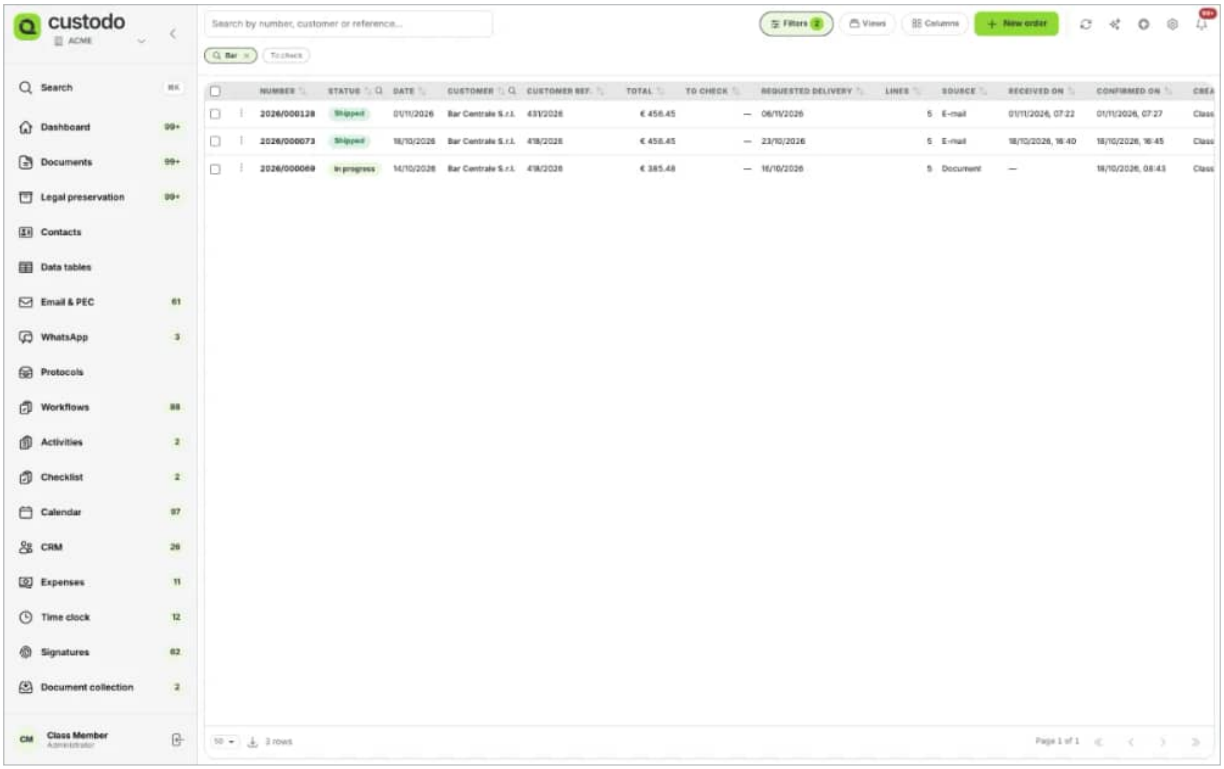
Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Orders

Orders from email, PDF and WhatsApp read by AI, through to the order confirmation.

Fewer spreadsheets · **More orders**

Watch the video



Customer orders with number, status, customer, total and lines to check.

IN EVERYDAY WORK

- Orders from email, PDF and WhatsApp
- AI reading for you to check
- Prepare order confirmations

BUSINESS TYPE

Trade and distribution · Manufacturing · Construction and installation

DEPARTMENTS

Sales · Logistics and warehouse

Orders

Technical sheet

Available on every package.

FUNCTIONS

- Numbered customer orders with a PDF order confirmation
- Orders created from e-mail, WhatsApp and documents
- AI reading of the order, with only doubtful lines to check
- Articles, price lists, units of measure and customer codes
- A link to the order for the customer, with comments and acceptance
- CSV, Excel and UBL export, webhooks and API for the ERP
- Agent tools and automated flow steps

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
Orders read with AI	20 per month	200 per month	1,000 per month	3,000 per month	To fit

FROM THE PRICE LIST

Every feature is included: orders from e-mail, WhatsApp and documents, catalogue and price lists, PDF order confirmation, a link for the customer, export for the ERP. Orders read by the AI are part of the package; beyond it, they are bought in blocks.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Inventory

Stock, receipts and deliveries with their delivery notes, reorders and counts.

Fewer surprises
More stock



Watch the video

IN EVERYDAY WORK

- Stock and movements
- Receipts and deliveries with delivery notes
- Reordering and inventory

BUSINESS TYPE

Trade and distribution · Manufacturing · Construction and installation

DEPARTMENTS

Sales · Logistics and warehouse

Inventory

Technical sheet

Available on every package.

FUNCTIONS

- Warehouses, locations and operation types
- Stock profiles of the articles, categories and suppliers
- Receipts, deliveries and transfers with reservation, backorders, returns and scrap
- Lots and serial numbers with expiry dates, packages and putaway rules
- Physical inventory, named counts and opening stock
- Multi-step receipts and deliveries, and batch transfers
- Reorder rules, replenishment and expected receipts
- Valuation at standard, average or FIFO cost

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
AI inventory readings	20 per month	200 per month	1,000 per month	3,000 per month	To fit

FROM THE PRICE LIST

Every feature is included: stock by location, lots and expiry, counts, reordering, valuation, DDTs and the stock register.

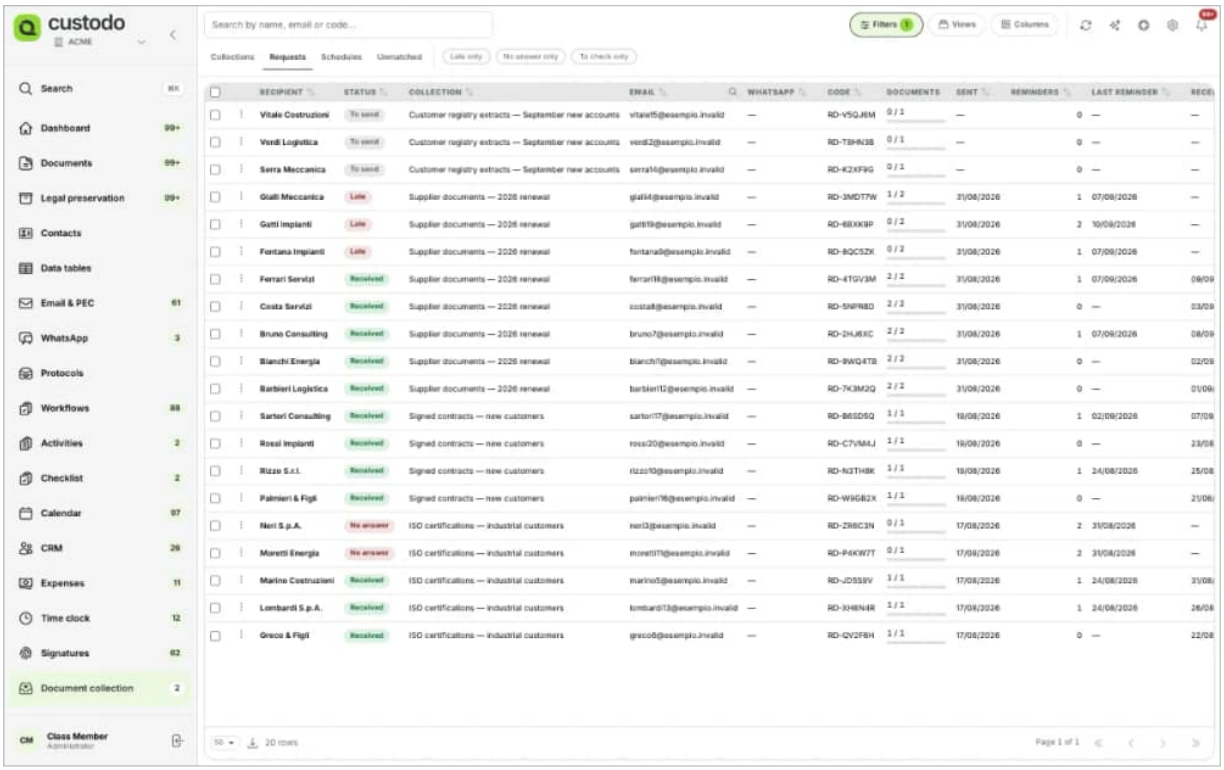
Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Document collection

Ask customers for documents: the replies file themselves.

Less chasing · **More documents**

Watch the video



Document requests by recipient and their progress.

IN EVERYDAY WORK

- Document requests to customers
- Reminders at your chosen interval
- Replies and attachments in the archive

BUSINESS TYPE

Accounting firms · Services and consulting · Construction and installation

DEPARTMENTS

Human resources · Finance and administration · Front office

Document collection

Technical sheet

Available on every package.

FUNCTIONS

- Document requests to customers by email, replies filed automatically
- Automatic reminders and due dates
- Recognition of the received document when several are requested
- Recipients from the CRM, typed by hand or from a spreadsheet
- Assistant and agent tools: open, send and remind a collection

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
Document requests created	20 per month	300 per month	1,500 per month	5,000 per month	To fit

FROM THE PRICE LIST

Every feature is included. Document requests created are a monthly package allowance.

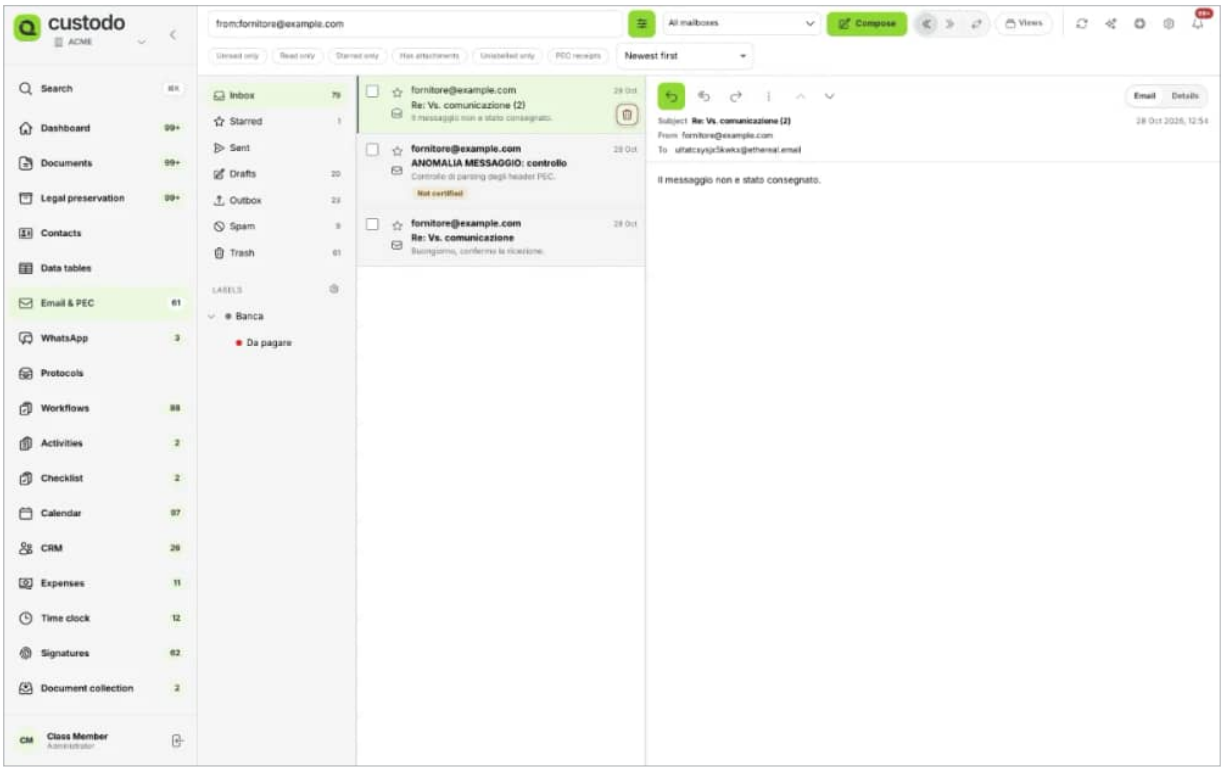
Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Email and PEC

Mail and PEC with attachments and receipts together.

Fewer inboxes · **More teamwork**

Watch the video



The mailbox with its message list and conversation reader.

IN EVERYDAY WORK

- Email and certified email for shared work
- Messages, attachments and receipts together
- Documents connected to the archive

BUSINESS TYPE

Accounting firms · Services and consulting · Trade and distribution

DEPARTMENTS

Human resources · Finance and administration · Sales · Front office

Email and PEC

Technical sheet

Available on every package.

FUNCTIONS

- Scheduled IMAP sync
- Sealed message archive and .eml download
- Search by subject and sender
- PEC receipts detected and linked
- SMTP send, drafts and send log
- Labels and advanced search
- Per-user mailbox visibility
- Legal hold and message retention
- Near-real-time sync (down to 1 minute) (from the Medium package)

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
Connected mailboxes	1	3	7	15	To fit
Messages ingested	500 per month	5,000 per month	20,000 per month	60,000 per month	To fit

FROM THE PRICE LIST

Every feature is included. Mailboxes and messages are package allowances: an extra mailbox and extra messages are bought separately. Near-real-time sync (down to 1 minute) is included from the Medium package up, because it costs one IMAP connection a minute per mailbox; a partner can grant it to a company on the Small package as a concession.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

WhatsApp

Reply on WhatsApp from the company’s number, without passing a phone around.

Fewer chats
More sales



Watch the video

IN EVERYDAY WORK

- The company WhatsApp number
- Conversations handled by colleagues
- Messages and attachments in the same workflow

BUSINESS TYPE

Services and consulting · Trade and distribution · Construction and installation

DEPARTMENTS

Sales · Front office · Logistics and warehouse

WhatsApp

Technical sheet

Available on every package.

FUNCTIONS

- Several linked WhatsApp numbers, like mailboxes
- Every number’s chats: messages received and sent, with their delivery state
- The WhatsApp number in Contacts: «Write on WhatsApp» and the chats on the record
- Assistant and agent tools: read the chats and send a message

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit

FROM THE PRICE LIST

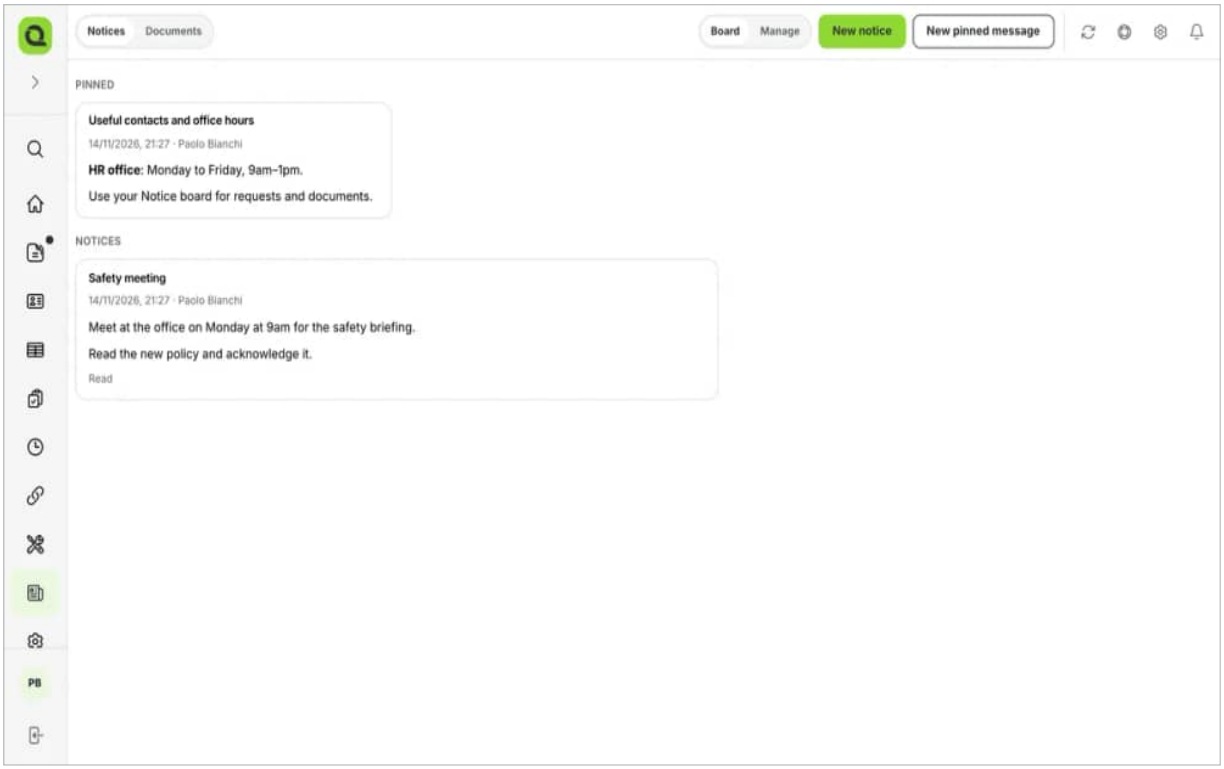
Every feature is included. Each number links as a WhatsApp device and follows its rules: use a dedicated number, not the company’s main one.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Notice board

Notices, useful contacts and company or personal documents, with read acknowledgements.

Less word of mouth · More clarity ▶ **Watch the video**



The Notice board with pinned useful contacts and a notice with read acknowledgement, using demonstration data.

IN EVERYDAY WORK

- Scheduled notices for people and departments
- Pinned messages and useful contacts
- Documents and version-specific read acknowledgements

BUSINESS TYPE

Accounting firms · Services and consulting · Trade and distribution · Manufacturing · Construction and installation

DEPARTMENTS

Human resources · Finance and administration · Sales · Front office · Logistics and warehouse · Management

Notice board

Technical sheet

Available on every package.

FUNCTIONS

- Notices with scheduled publication, an end date and read confirmation
- Pinned messages on top: newsletter, useful contacts, timetables, rules
- Audience: everyone, departments or people, always up to date
- Assistant and agent tools: read and publish notices

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit

FROM THE PRICE LIST

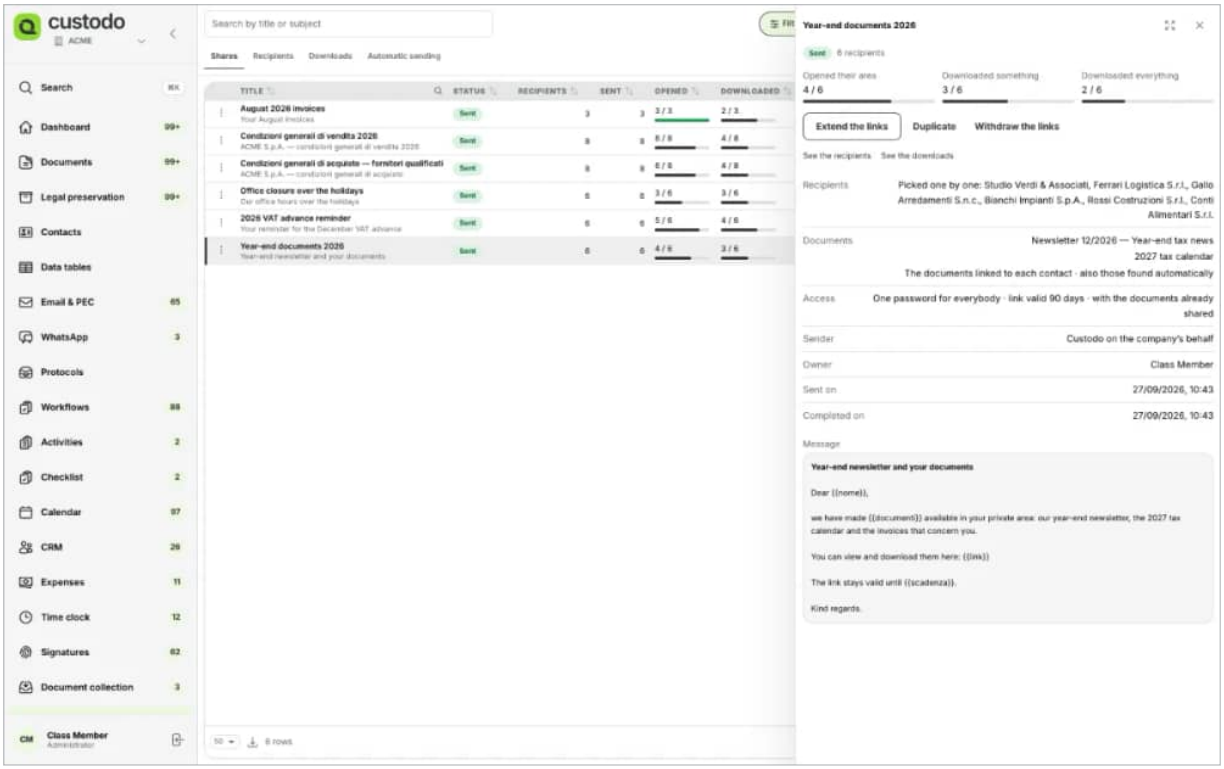
Every feature is included: the shared list and the assistant tools.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Document sharing

Documents to every customer behind a protected link: you know who downloaded them.

Fewer attachments · **More control** ▶ **Watch the video**



Shares sent, with who opened and who downloaded the documents.

IN EVERYDAY WORK

- Personal document links
- Password and expiry protection
- Recorded views and downloads

BUSINESS TYPE

Accounting firms · Services and consulting · Construction and installation

DEPARTMENTS

Human resources · Sales · Front office

Document sharing

Technical sheet

Available on every package.

FUNCTIONS

- Bulk mailings to your contacts with Archivio documents behind a personal link
- Link passwords and expiry, including a different password per recipient
- Who opened and downloaded what, and when
- Scheduled and automatic sending with each contact’s new documents
- Assistant and agent tools: prepare, send and follow a share

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
Recipients of shares	50 per month	1,000 per month	5,000 per month	20,000 per month	To fit
Active automatic sendings	1	3	10	30	To fit

FROM THE PRICE LIST

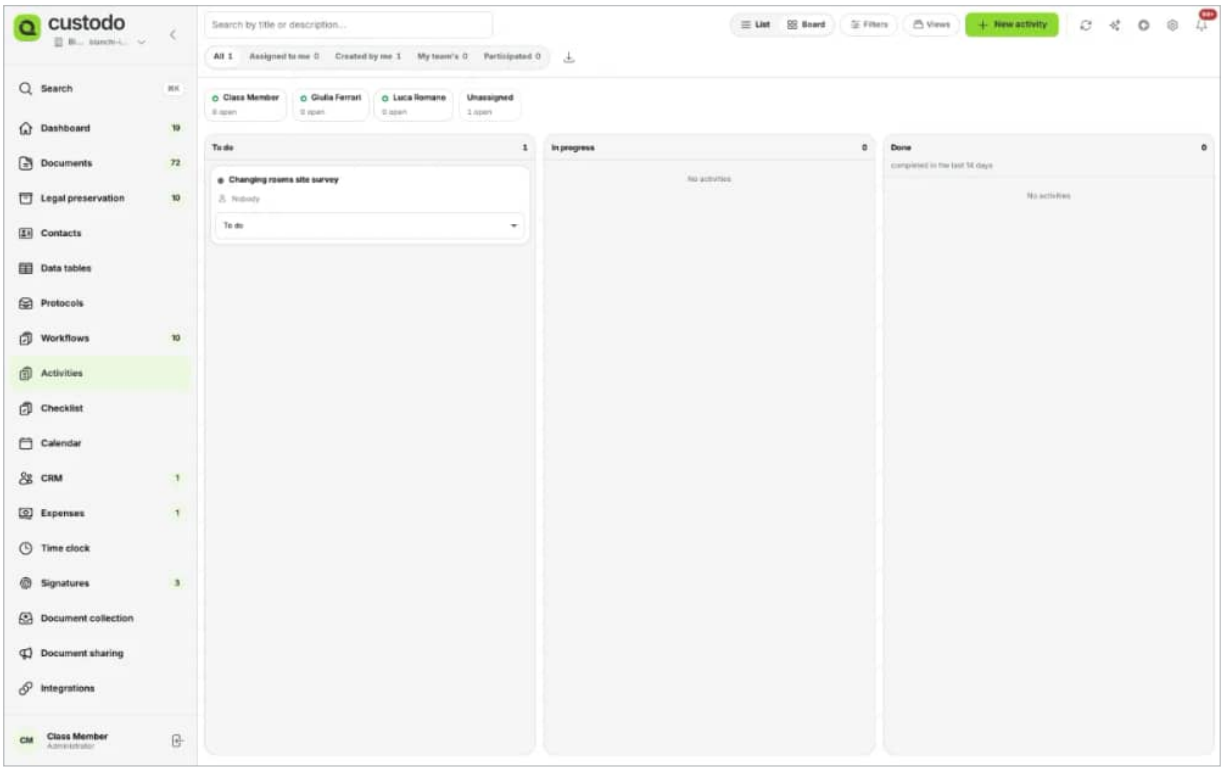
Every feature is included. Recipients of shares are a monthly package allowance, and active automatic sendings a package allowance. Shared documents stay in the Archive and use the package’s Archive storage; messages leave from the company’s Email & PEC mailboxes.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Activities

Tasks with deadlines, checklists and teams that claim them.

Fewer sticky notes · **More done** ▶ **Watch the video**



Tasks arranged in columns by status.

IN EVERYDAY WORK

- Tasks assigned to people or departments
- Deadlines and checklists
- Shared progress tracking

BUSINESS TYPE

Accounting firms · Services and consulting · Trade and distribution · Manufacturing · Construction and installation

DEPARTMENTS

Human resources · Sales · Front office · Logistics and warehouse · Management

Activities

Technical sheet

Available on every package.

FUNCTIONS

- Tasks with checklists and deadlines
- Team assignment with claiming
- Recurring tasks
- Comments and mentions
- Attachments from the archive
- Kanban board by status
- Workload per person
- Reminders and overdue notices
- Agent tools and automated flow steps

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
Open activities	200	2,000	10,000	50,000	To fit

FROM THE PRICE LIST

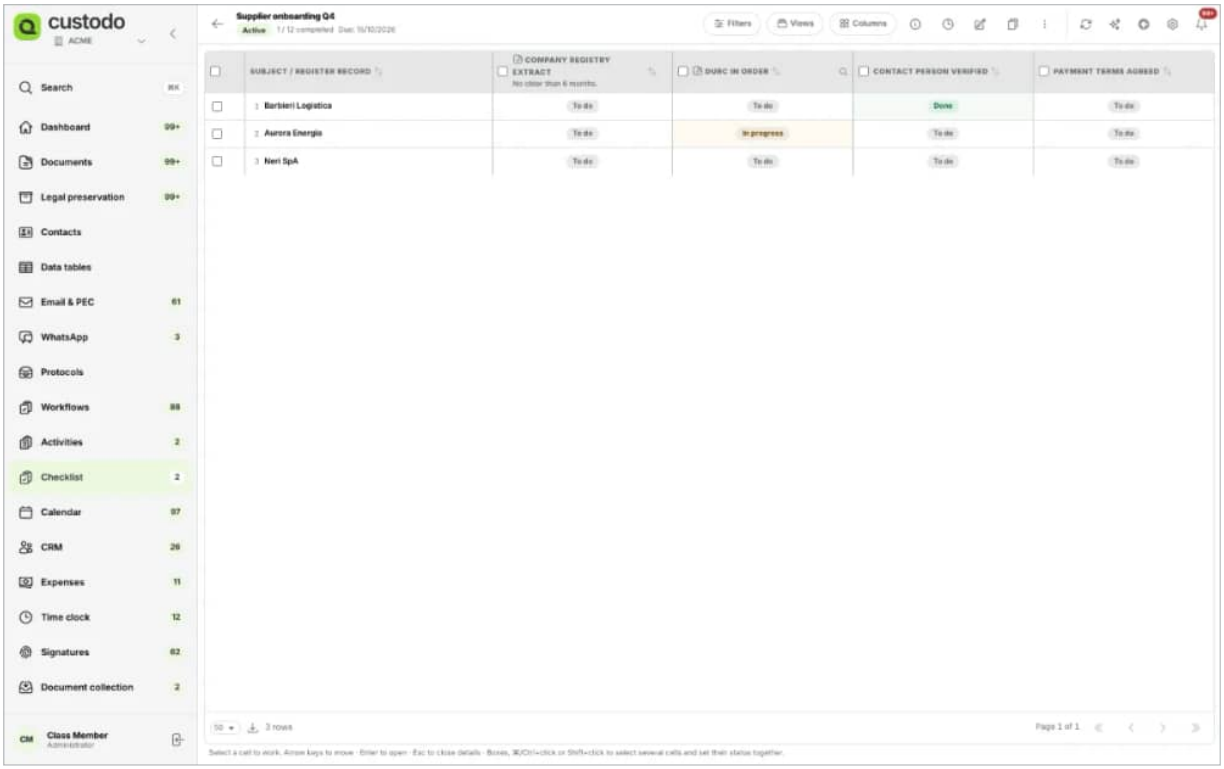
Every feature is included. The number of open activities is a package allowance.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Checklist

Checks for customers, suppliers and employees, with archive evidence and reusable templates.

Fewer doubts · More checks ▶ **Watch the video**



The full-page supplier onboarding checklist, with suppliers in rows and checks in columns.

IN EVERYDAY WORK

- Templates and checks for each contact
- Matrix with statuses, comments and documents
- Personnel checks from archive evidence

BUSINESS TYPE

Accounting firms · Manufacturing · Construction and installation

DEPARTMENTS

Human resources · Front office · Logistics and warehouse

Checklist

Technical sheet

Available on every package.

FUNCTIONS

- Contacts and checks matrix
- Shared assignment and statuses
- Comments, documents and history
- New checklists from existing ones
- Dashboard and BI indicators

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit

FROM THE PRICE LIST

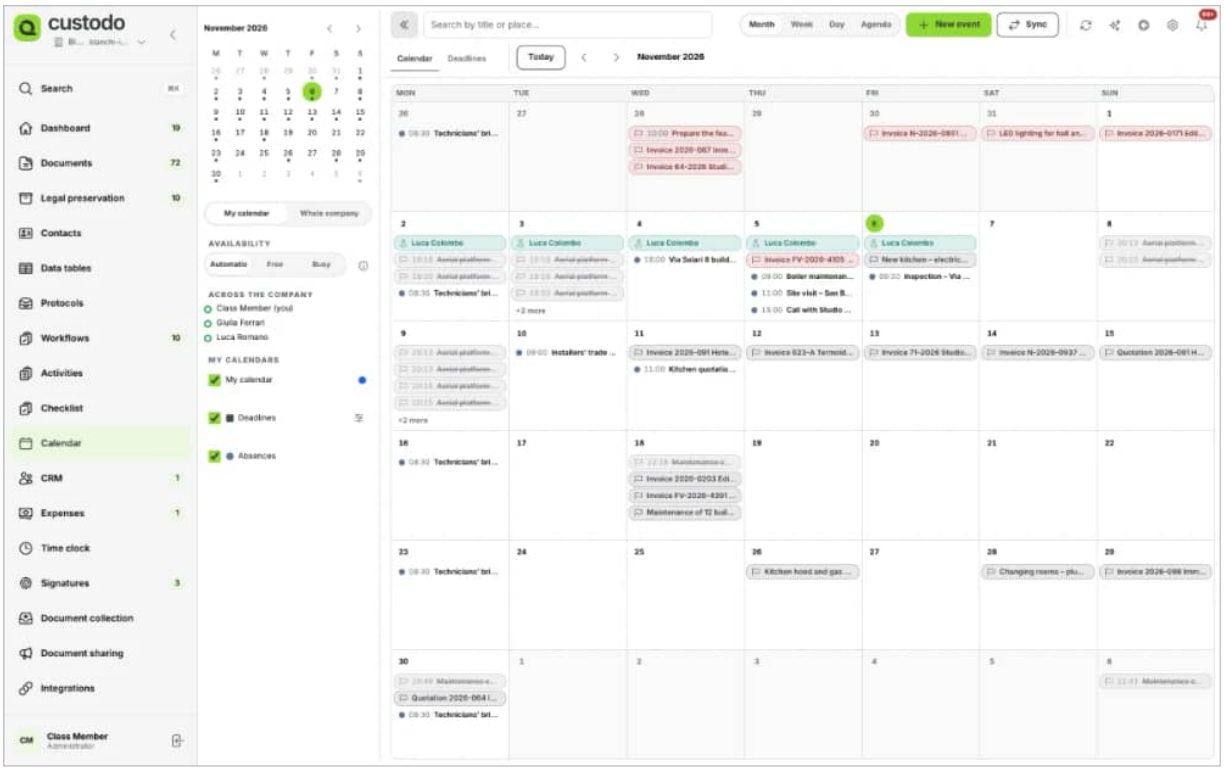
Shared checklists, contacts, comments and documents are included. Documents use the package’s Archive storage.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Calendar

Events among colleagues and every company deadline in one calendar.

Less forgetting · More remembering ▶ **Watch the video**



The company calendar with appointments and deadlines in month view.

IN EVERYDAY WORK

- Events shared with colleagues
- Company deadlines together
- A view to organize work

BUSINESS TYPE

Accounting firms · Services and consulting · Trade and distribution · Manufacturing · Construction and installation

DEPARTMENTS

Human resources · Sales · Front office · Logistics and warehouse · Management

Calendar

Technical sheet

Available on every package.

FUNCTIONS

- Events with guests, answers and reminders
- Month, week, day and agenda views
- Recurring events
- Shared calendars, for a team or the whole company
- Deadline calendar: the deadlines of documents, tasks, workflows, signatures and the other features in one place
- Profiles: your own calendar, or the whole company's
- Sync with the calendar on your phone and computer
- Assistant and agent tools: read the agenda and book an event

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
Shared calendars	1	3	10	30	To fit
Events created	100 per month	1,000 per month	5,000 per month	20,000 per month	To fit

FROM THE PRICE LIST

Every feature is included. Shared calendars and the events created in a month are package allowances.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Equipment

Equipment, kits and personal supplies: deliveries and returns with receipts.

Fewer lost tools
More found



Watch the video

IN EVERYDAY WORK

- Equipment, kits and personal supplies
- Deliveries and returns with receipts
- Assignees, condition and history

BUSINESS TYPE

Manufacturing · Construction and installation

DEPARTMENTS

Human resources · Logistics and warehouse

Equipment

Technical sheet

Available on every package.

FUNCTIONS

- The equipment, places and categories, kept in Tabelle
- Responsible, place, holder and condition of every item, with its history
- Transfers of responsibility, notified and accepted
- Photos of the equipment, updated by whoever receives it too
- Issued gear and PPE by quantity and size, deliveries with receipt and record, kits per role
- Requests for a replacement or new gear, routed to the category’s office

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit

FROM THE PRICE LIST

Every feature is included: the equipment and its places, responsibles and holders, transfers with acceptance, photos and history.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Invoicing

SdI and PEPPOL e-invoices, ready and checked, with payments matched from the bank.

Fewer rejections
Faster payments



Watch the video

IN EVERYDAY WORK

- SdI and PEPPOL electronic invoices
- Checks before sending
- Payments matched to bank movements

BUSINESS TYPE

Accounting firms · Services and consulting · Trade and distribution · Manufacturing · Construction and installation

DEPARTMENTS

Finance and administration · Sales · Management

Invoicing

Technical sheet

Available on every package.

FUNCTIONS

- Invoices, credit notes and fee notes as Italian e-invoices (FatturaPA)
- PEPPOL BIS Billing 3.0 invoices for customers abroad
- Received invoices read from the e-invoice files
- Collections and payments matched to bank movements
- API, webhooks and assistant tools

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit

FROM THE PRICE LIST

Every feature is included: FatturaPA and PEPPOL e-invoices, received invoices, collections and payments matched to the bank, API and webhooks.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Accounting

Double-entry books: archived invoices are booked from their file, the bank is reconciled.

Less retyping
Books in order



Watch the video

IN EVERYDAY WORK

- General accounting
- Entries from invoices in the archive
- Bank movement reconciliation

BUSINESS TYPE

Accounting firms · Services and consulting · Trade and distribution · Manufacturing · Construction and installation

DEPARTMENTS

Finance and administration · Management

Accounting

Technical sheet

Available on every package.

FUNCTIONS

- Guided setup: fiscal profile, CEE chart of accounts, journals and Italian taxes
- Journal entries, sealed postings, trial balance, general ledger and subsidiary ledgers
- Issued and received invoices, credit notes and receipts registered by hand, «To check»
- Payments and receipts, manual matching, write-offs, cash-basis VAT and exchange differences
- Bank: CSV/Excel statements (Qonto, Revolut) and camt.053, automatic matching, rules and suspense
- VAT registers with their final print, periodic settlements, the advance and the F24 summary
- Chart of accounts, taxes, fiscal positions, payment terms, currencies and fiscal years

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
AI accounting readings	20 per month	200 per month	1,000 per month	3,000 per month	To fit

FROM THE PRICE LIST

Every feature is included: double-entry books for Italian ordinary accounting, from the chart of accounts to taxes, journals and fiscal positions.

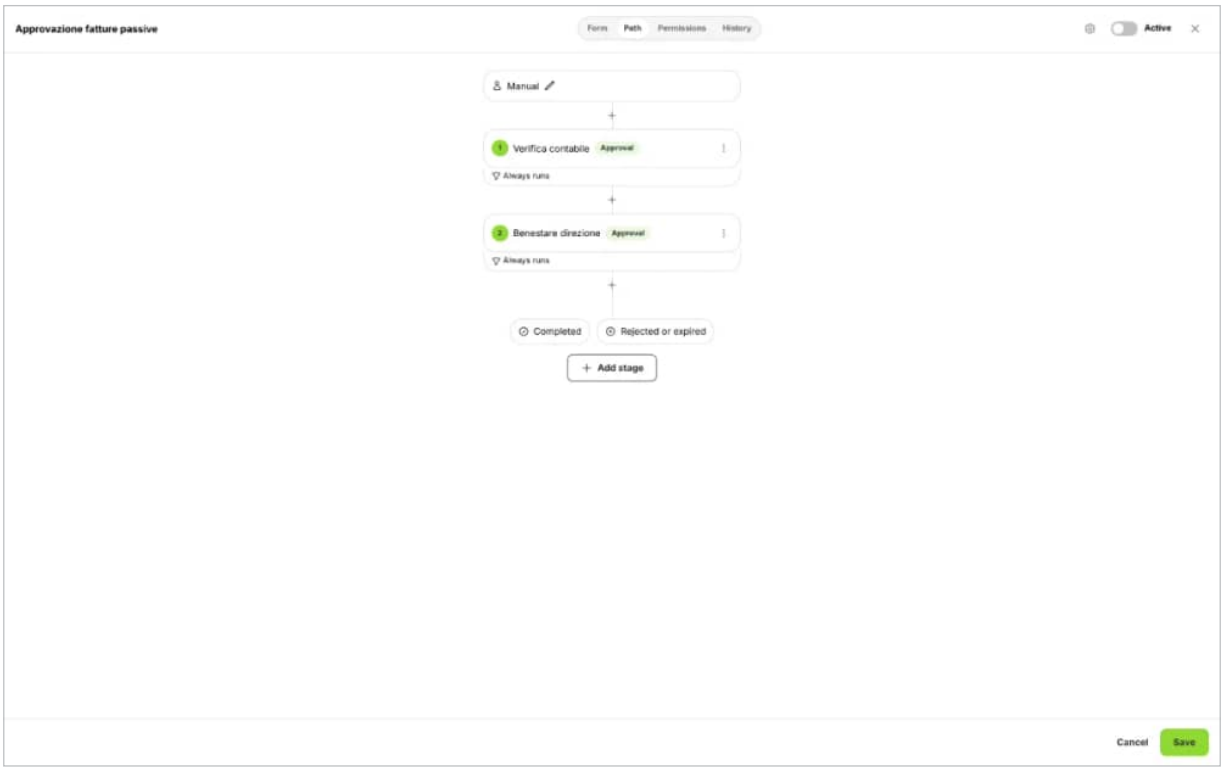
Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Workflows

Approval workflows with deadlines and delegation.

Fewer reminders · **More approvals**

Watch the video



An approval workflow and its configured steps.

IN EVERYDAY WORK

- Approvals with defined steps
- Deadlines and delegation
- Request status available to consult

BUSINESS TYPE

Accounting firms · Services and consulting · Manufacturing · Construction and installation

DEPARTMENTS

Human resources · Finance and administration · Front office · Logistics and warehouse · Management

Workflows

Technical sheet

Available on every package.

FUNCTIONS

- Single-step ad-hoc approvals
- Inbox with approve, reject and return
- Run comment threads
- Named, versioned flows
- Multiple sequential stages
- Custom fields and decision forms
- Auto-start from a ready document
- Parallel stages and quorum (all, any, N-of-M)
- Conditional stage routing
- Automated steps (actions the flow performs itself)
- Out-of-office delegations
- Monitoring, priority and watchers

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
Workflows started	50 per month	500 per month	3,000 per month	10,000 per month	To fit
Configured workflows	2	10	30	100	To fit

FROM THE PRICE LIST

Every feature is included. The number of configured flows and monthly starts is a package allowance.

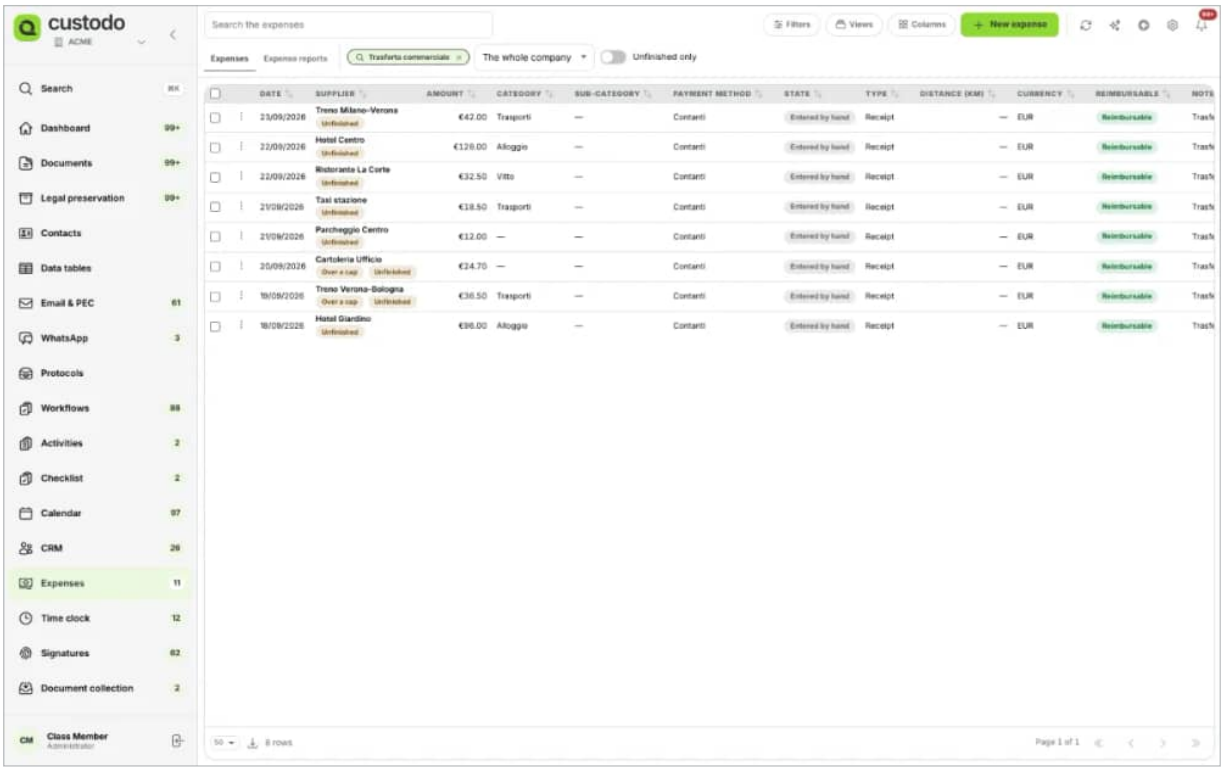
Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Expenses

Digital expense reports, from receipt to reimbursement.

Fewer receipts · **Faster refunds**

Watch the video



Company expenses with date, amount, category and status.

IN EVERYDAY WORK

- Receipts and expense data
- Expense report and approval
- Reimbursement and linked documents

BUSINESS TYPE

Accounting firms · Services and consulting · Trade and distribution · Manufacturing · Construction and installation

DEPARTMENTS

Human resources · Finance and administration · Sales · Front office · Logistics and warehouse · Management

Expenses

Technical sheet

Available on every package.

FUNCTIONS

- Expense records with category, payment channel and notes
- Company expense categories and sub-categories
- Receipts attached to the expense
- Camera capture with automatic cropping
- Mileage reimbursement at the company rate
- Expense reports with totals and submission
- Submission to the approval workflow
- Duplicate expense warnings
- CSV and Excel export
- Distance computed from the itinerary
- Automatic receipt reading
- Category proposed automatically
- Per-category custom fields, filled in by the AI
- Mandatory or conditional proof of payment
- Spending caps per user and category
- Per-employee mileage rate
- Foreign-currency expenses with a frozen exchange rate
- Expense report as a PDF with its receipts attached
- Spend analysis in the dashboards
- AI-agent tools and automated flow steps

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
Expense records	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Receipt pages read with AI	10 per month	100 per month	400 per month	1,200 per month	To fit

FROM THE PRICE LIST

Every feature is included. Receipt pages read with AI are a monthly package allowance; the number of recorded expenses is not capped.

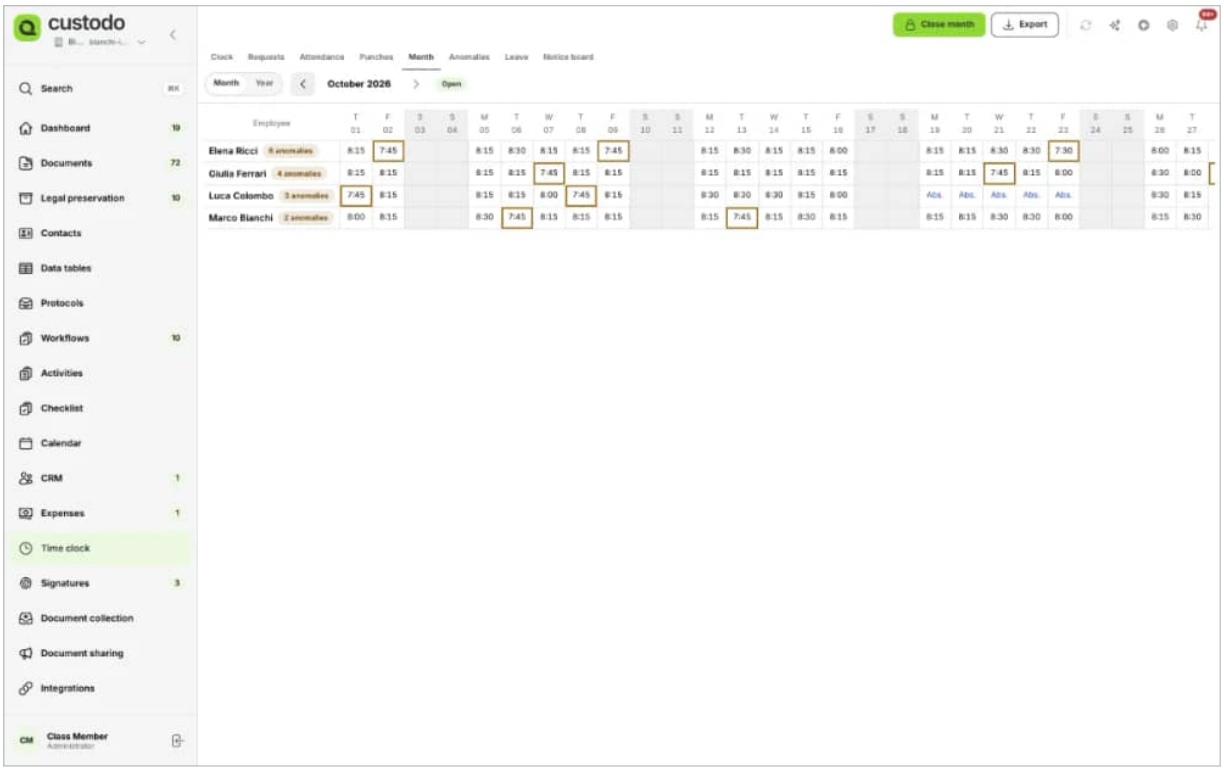
Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Time clock

Attendance, planning, leave and time off, monthly checks and approvals.

Fewer sign-in sheets · More time

Watch the video



The month matrix: one row per employee and one column per day, with counted hours and anomalies.

IN EVERYDAY WORK

- Attendance and weekly planning
- Leave and time off with approval routing
- Month checks and imported balances

BUSINESS TYPE

Accounting firms · Services and consulting · Trade and distribution · Manufacturing · Construction and installation

DEPARTMENTS

Human resources · Finance and administration · Front office · Logistics and warehouse · Management

Time clock

Technical sheet

Available on every package.

FUNCTIONS

- Punches from the app (with the sede checked) and from the web, late ones included
- Versioned schedules, worked and counted hours, overtime and anomalies
- Holidays, leave and sick leave with manager approval and balances
- Month close with the attendance sheet in the Archivio, export for the accountant
- Assistant and agent tools: attendance and requests

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit

FROM THE PRICE LIST

Every feature is included: punches from the app and the web, holiday and time off with their balances, the notice board, time cards and the assistant tools.

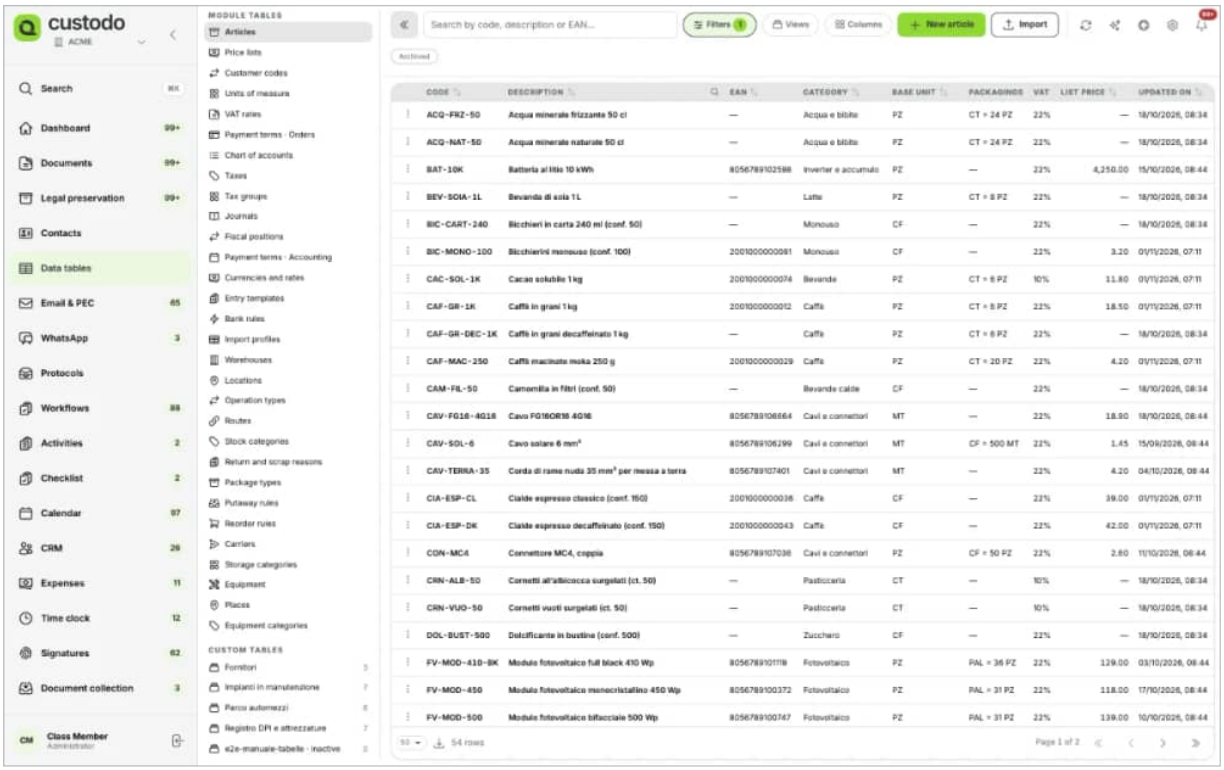
Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Data tables

Your own lists - reasons, categories, price lists - read by the other features.

Fewer copies · **More certainty**

▶ **Watch the video**



Shared reference tables and values available to other features.

IN EVERYDAY WORK

- Shared lists and categories
- Reusable reasons and price lists
- Consistent values across features

BUSINESS TYPE

Accounting firms · Trade and distribution

DEPARTMENTS

Finance and administration · Management

Data tables

Technical sheet

Available on every package.

FUNCTIONS

- Tables with typed columns
- Rows validated against the declared columns
- Options for Workflows, Activities, CRM and Expenses

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
Tables	10	50	150	500	To fit
Table rows	5,000	50,000	250,000	1,000,000	To fit

FROM THE PRICE LIST

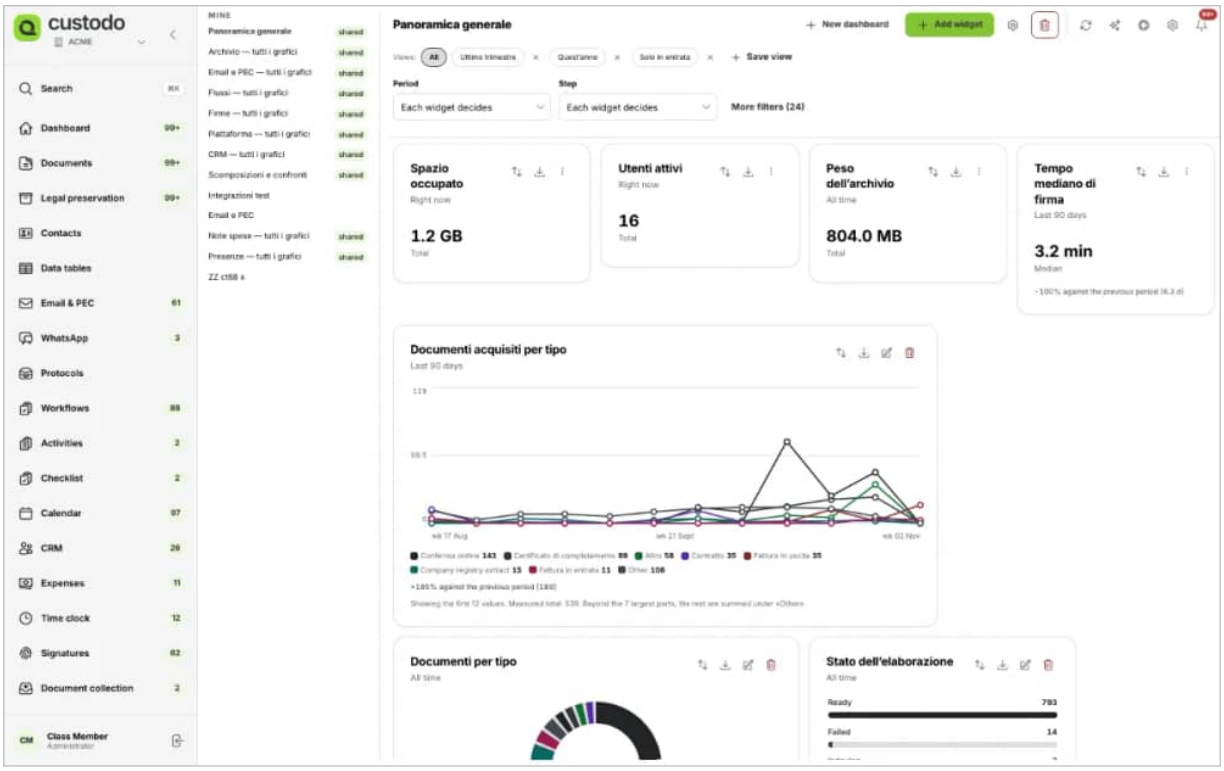
Every feature is included. The number of tables and rows is a package allowance.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Business insights

Dashboards built on your work data.

Fewer exports · **More decisions** ▶ **Watch the video**



The business dashboard with indicators and charts.

IN EVERYDAY WORK

- Dashboards on company data
- Activity indicators
- Numbers connected to work in Custodo

BUSINESS TYPE

Accounting firms · Services and consulting · Trade and distribution · Manufacturing

DEPARTMENTS

Finance and administration · Sales · Management

Business insights

Technical sheet

Available on every package.

FUNCTIONS

- Personal dashboards with configurable widgets
- Column, bar, line, area and donut charts
- Platform datasets (storage, members, queues)
- Dashboards shared with the whole organisation
- Open the records behind a column
- Export a widget to CSV

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
Dashboards	2	10	30	100	To fit
Widgets per dashboard	6	12	24	24	To fit

FROM THE PRICE LIST

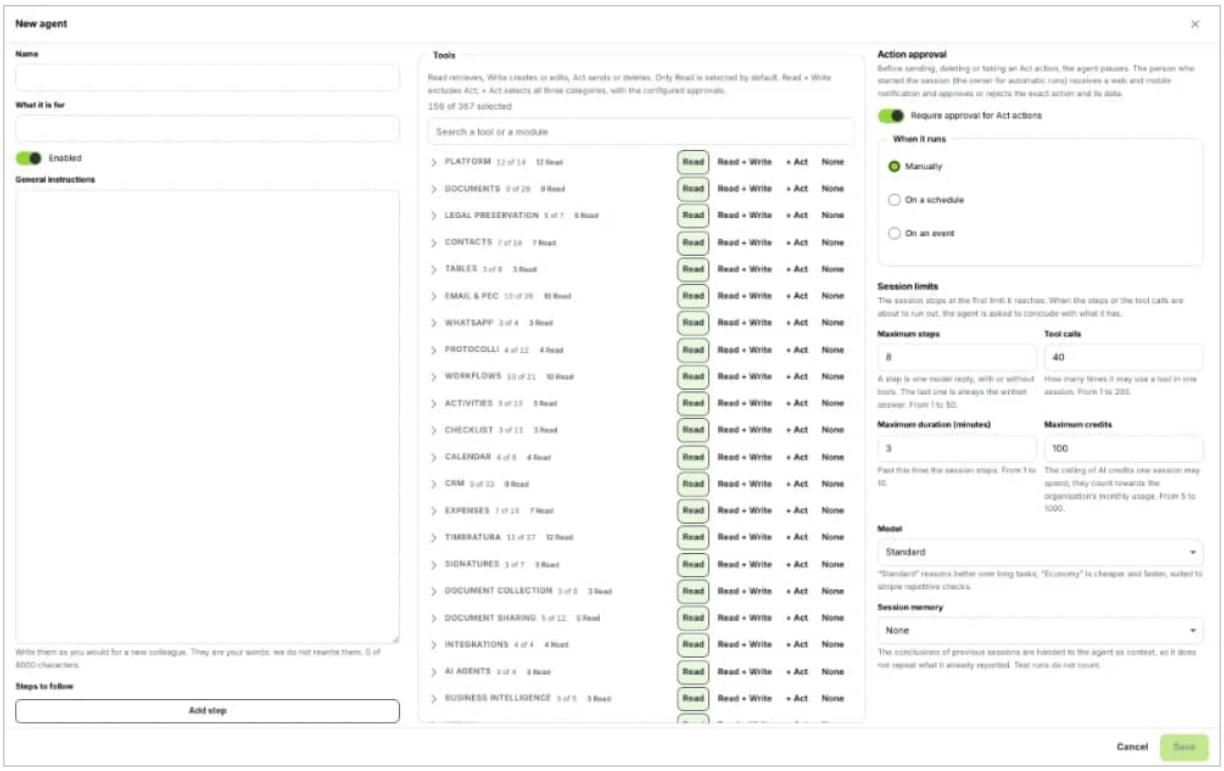
Every feature is included. The number of dashboards and the number of widgets per dashboard are package allowances.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

AI assistants

Searches and summaries with your permissions.

Fewer questions · **More answers** ▶ **Watch the video**



AI agent configuration with instructions and authorised tools.

IN EVERYDAY WORK

- Search and summaries
- Access according to assigned permissions
- Connect assistants through MCP

BUSINESS TYPE

Accounting firms · Services and consulting

DEPARTMENTS

Human resources · Finance and administration · Management

AI assistants

Technical sheet

Available on every package.

FUNCTIONS

- Dedicated agents on your data

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
Configured agents	1	3	10	25	To fit
AI credits	1,000 per month	2,500 per month	7,000 per month	15,000 per month	To fit

FROM THE PRICE LIST

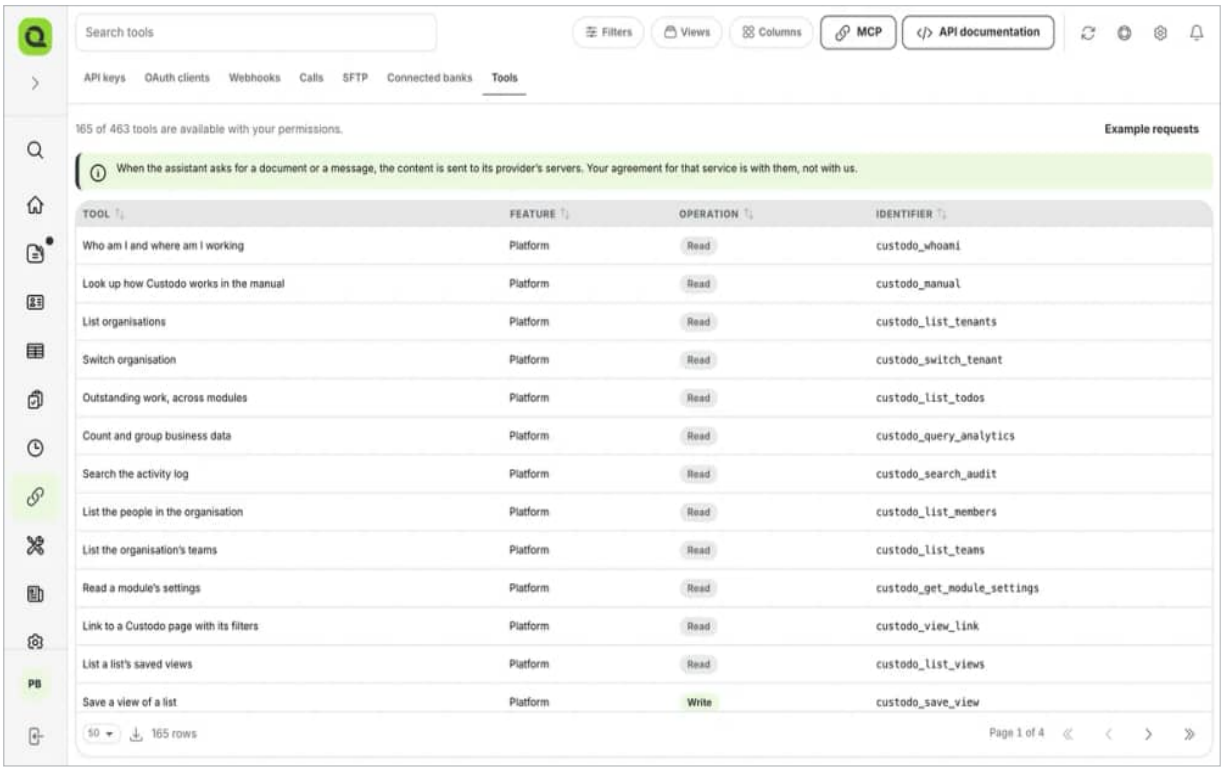
Every feature is included. The number of configured agents and the AI credits are package allowances. AI credits are consumed by Custode and by the agents: one credit per 4,000 request bytes, on every attempt against the model.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/

Integrations

Connect your software, SFTP files and banks to your work.

Less copy-paste · More time ▶ **Watch the video**



The integration tools catalogue and required permissions.

IN EVERYDAY WORK

- APIs, MCP tools and signed webhooks
- Files imported from SFTP channels
- Connected banks and movements

BUSINESS TYPE

Trade and distribution · Manufacturing

DEPARTMENTS

Management

Integrations

Technical sheet

Available on every package.

FUNCTIONS

- Read-only API and MCP access
- Write actions over API and MCP

LIMITS BY PACKAGE

	Solo	Small	Medium	Large	Enterprise
Active and invited users	1	5	15	40	To fit
Light users	2	10	25	50	To fit
Connected SFTP channels	1	1	3	10	To fit
SFTP import bindings	1	1	10	50	To fit
Integration credits	2,000 per month	25,000 per month	150,000 per month	500,000 per month	To fit

FROM THE PRICE LIST

Every feature is included, writing too. REST calls and MCP tool calls consume the package's Integration credits: one call, one credit, because it costs us one query. SFTP channels and import bindings have separate allowances, shown in Counters: Small includes 1 channel and 1 path, Medium 3 channels and 10 paths, Large 10 channels and 50 paths; Enterprise has agreed allowances. A paused channel remains configured and keeps its slot.

Limits and prices from the price list of 20 November 2026: custodo.ai/en/pricing/